

ACCESSIBILITY STATEMENT FOR www.southstoke.org.uk

1 Introduction

This website is run by South Stoke Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

2 How accessible this website is

We know some parts of this website may not be fully accessible:

- The ability to change colours to achieve sufficient contrast – not provided on our website (though we are looking into how to implement this)
- The ability to have the screen read aloud – there are apps that can do this.
- you can't modify the line height or spacing of text
- some PDF documents are not fully accessible to screen reader software - the accessibility [regulations](#) don't require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services. For example, we don't plan to fix documents we are not legally obliged to provide. However, any new documents we publish will meet accessibility standards.
- you can't skip to the main content when using a screen reader

We will have a notice on the site to encourage comments and suggestions as to how to meet currently undetermined needs so that we can continuously improve accessibility.

3 What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@southstoke.org.uk
- call 07921 389281

We will consider your request and get back to you in 10 working days.

4 Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems which are not listed on this page or think we are not meeting accessibility requirements, contact: The Clerk to the council:

- email - clerk@southstoke.org.uk
- call – 07921 389281
- post – 13 Wallingford Road, South Stoke, Reading, RG8 0JD

5 Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you are not happy with how we respond to your complaint, please [contact the Equality Advisory and Support Service \(EASS\)](#).

6 Contacting us by phone or visiting us in person

- Call 07921 389281
- Visit by appointment only 13 Wallingford Road, South Stoke, RG8 0JD
- We are unable to provide a text relay service for people who are deaf, hearing impaired or have a speech impediment. The Council Office does not have audio induction loops.

7 Technical Information about this website’s accessibility

South Stoke Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Under the [Equality Act 2010](#) we must ensure we do not unlawfully discriminate in our service delivery and make reasonable adjustments for people with disabilities where necessary. We are constantly working to improve the accessibility and usability of our site.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

8 Review of the policy.

This policy was accepted by the Parish Council at its meeting on 22 September 2020 and will be reviewed annually.

Signed:

B Urbick